



EASY INSTALL  
ANYONE CAN DO IT

# Instruction manual for HWS 101



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Click to jump to



Use your phone to scan the QR code below or search "Caliber Smart Home" in the app Store or Google play to download and install the app



**Caliber Smart Home**  
Caliber Europe BV

Tools

UNINSTALL OPEN

**What's new** ●  
Last updated 29 Jan 2019

Optimize parts of functions

**Rate this app**  
Tell others what you think

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Write a review

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## Register

Setup an account for 'Caliber Smart Home', or sign-in if you already have an account.

1. Tap "Register" in the lower centre "img 1"
2. The system automatically determines your country / area. You can also select your country code by yourself.  
Enter the cellphone number / E-mail and tap "Obtain verification code" "img 2"  
**note:** Change to "register by phone" for using a phone number to register.
3. Enter the verification code you received "img 3". If you didn't received the verification code within 30min. please try the previous step again
4. Choose a password for your account "img 4", tap "Completed" to finish your registration.

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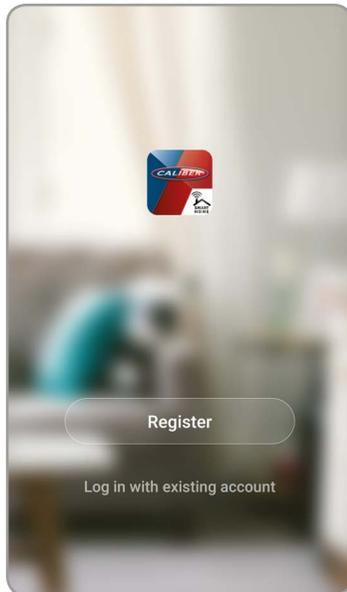
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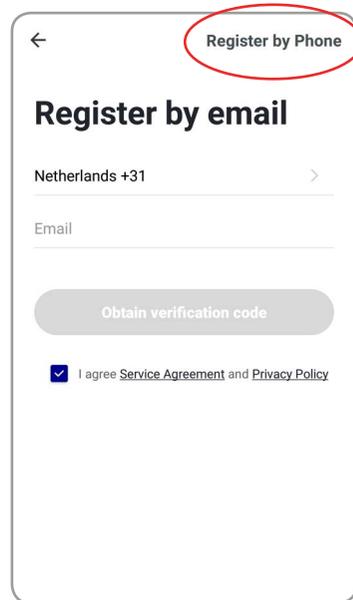
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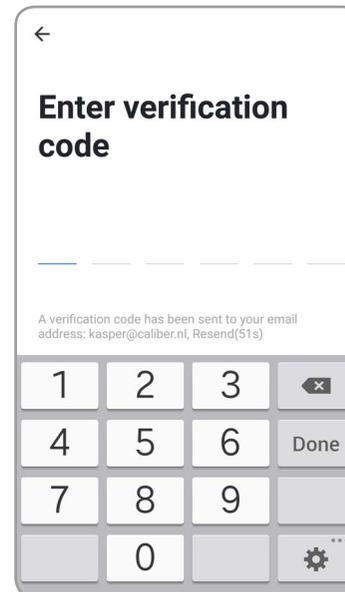
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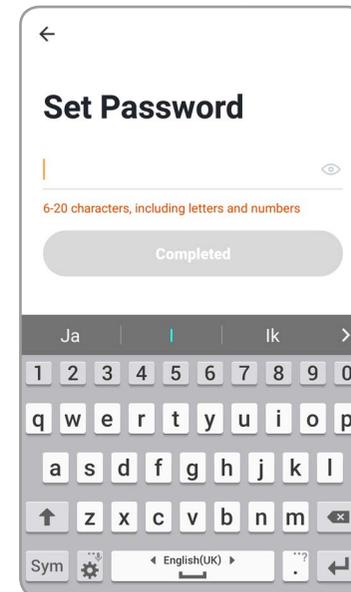
img 1



img 2



img 3



img 4



The screenshot shows a mobile application login screen. At the top left is a back arrow. The title "Log in" is centered. Below it is a dropdown menu for country/area code, currently set to "Netherlands +31". There are three input fields: "Mobile number/e-mail address", "Password", and a checkbox for "I agree Service Agreement and Privacy Policy". A large grey "Log in" button is centered below the checkbox. At the bottom, there are two links: "Authentication code login" and "Forgot Password".

### Account+password sign-in

1. The system will automatically determine your country / area or you could select manually
2. Enter your registered cellphone number or email and password, sign in to the system

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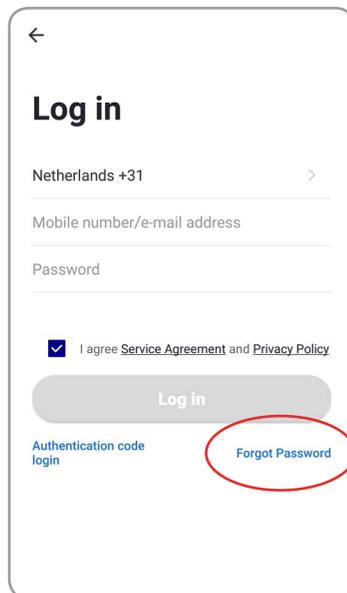
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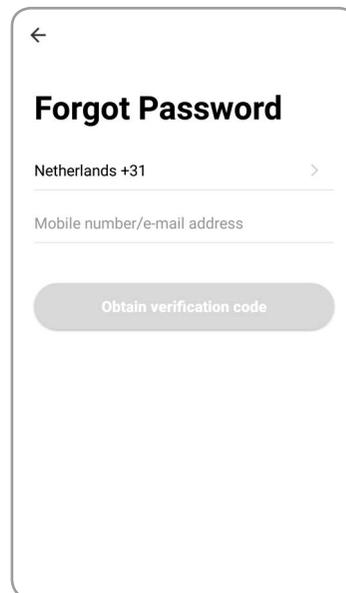
## Forgot password

If you forgot your account of “Caliber Smart Home”, you can reset the account password by “Forgot password”

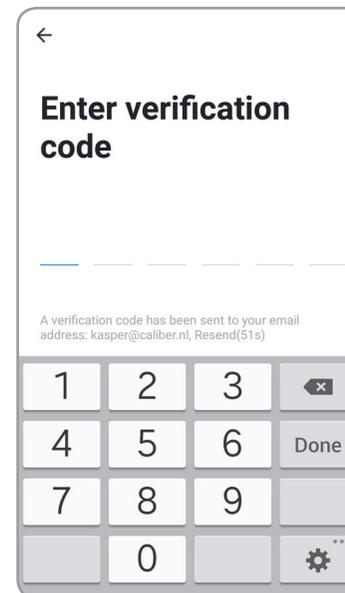
1. Tap “Forgot password”, as shown in “img 1”
2. The system automatically determines your country / area. You can also select your country code by yourself. Enter the cellphone number/E-mail and tap “Obtain verification code”, as shown in “img 3”
3. Enter the verification code you received “img 3”. If you didn’t received the verification code within 30min. please try the previous step again.
4. Choose a password for your account “img 4”, tap “Completed” to finish your registration.



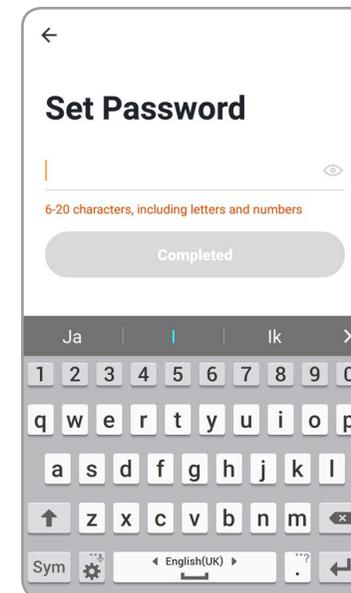
img 1



img 2



img 3



img 4

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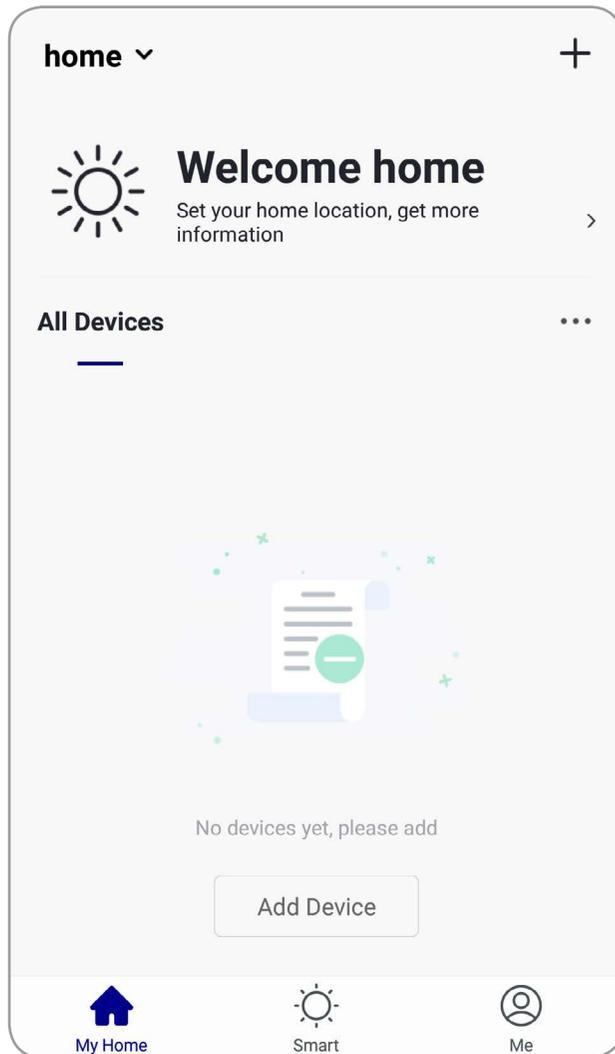
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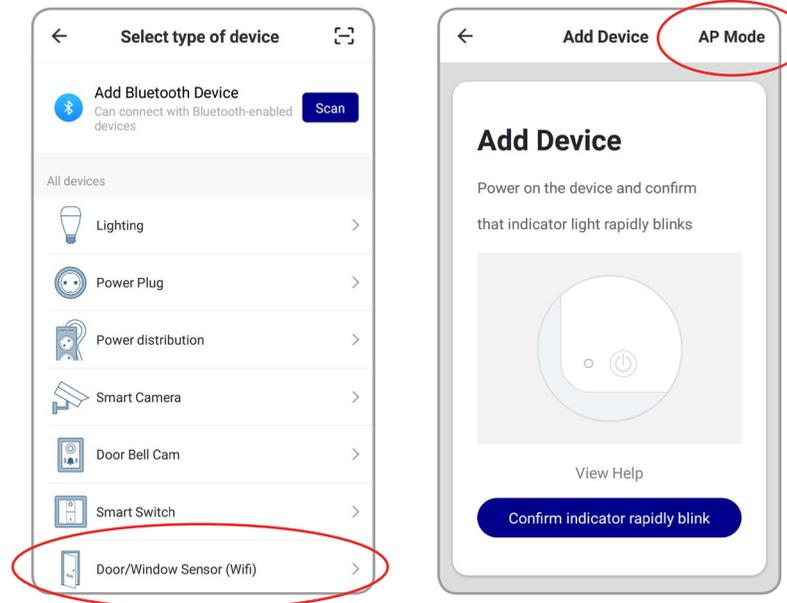
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1. Go to the app, tap “+” in the upper right of this page to add device’s as shown in the picture to the left.
2. In this case, select “Door/window (Wifi)”
3. For EZ (Easy install) mode, please make sure the device’s indicator light flashes quickly, tap “Confirm indicator rapidly blink” to continue.

### Remarks:

App provides two methods of network connection: **EZ mode** and **AP mode**. Please use **EZ mode** as default. If it failed, please tap “**AP mode**” in the upper right to try connecting again.



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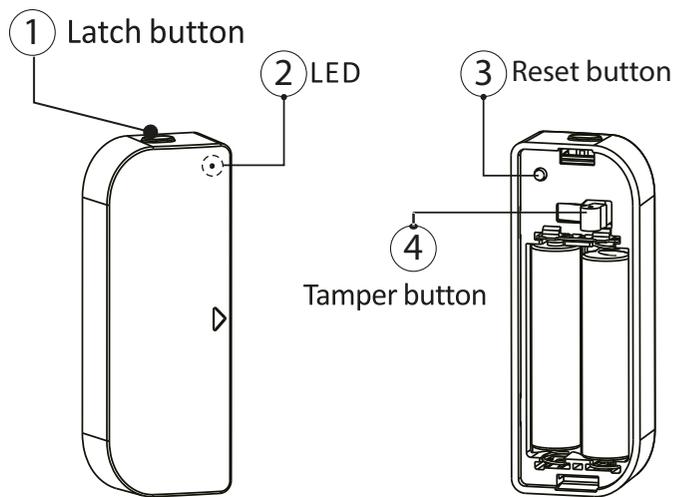
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### ADD device in EZ mode (default)

Press and hold the reset button (3) on the inside for 5 sec.  
The LED will blink fast in EZ mode (3 times/per second).

**Remarks:** If indicator light is slowly flashing (Once per 2s), it indicates that device is under AP mode. Long press reset button for 5 seconds to switch the modes.



Sensor body



Magnet

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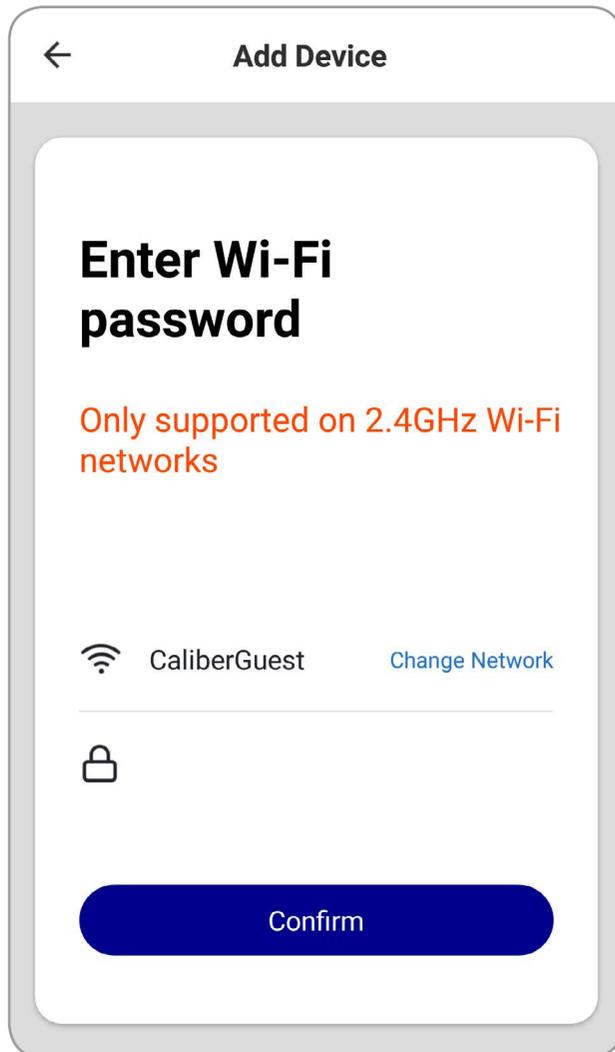
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### ADD device in EZ mode (default)

Next step: confirm the WiFi for device connection and enter the password. Tap "Confirm" and start connecting the device. (remarks: only supports 2.4G Wi-Fi network), as shown in the picture.

The connection process takes up to 30 sec.  
If **EZ mode** fails, try **AP mode**.

#### Remarks:

*The purpose of this step is to let the "Caliber Smart Home" app know which router to use for Wi-Fi network connection. After a successful setup, the device will automatically connect to the Wi-Fi network.*

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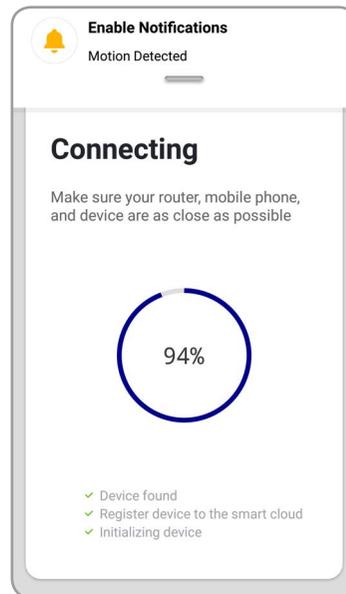
## Connecting

Now the connection status shows. "Device added!" notification will show after device is successfully connected. Tap "Completed" and the interface jump to the device's user interface. Then you could start making changes or monitor the device.

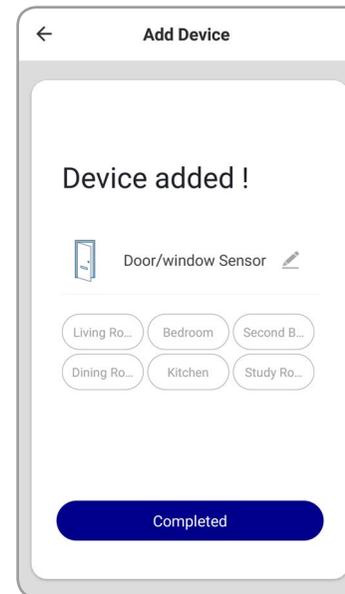
Tap the edit symbol :  or  to make changes in the name etc.



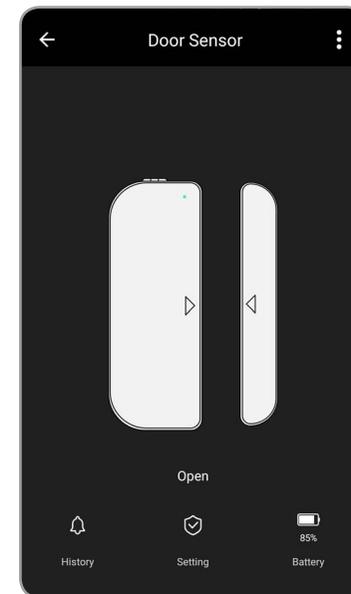
img 1



img 2



img 3



img 4

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### ADD device in AP mode (alternative mode, Hotspot)

When the internet connection is unstable, the app will show a message as in “img 1”  
The connection has failed, now it's time to try again in **AP-mode**

1. Tap “+” (ADD Device)
2. Choose **AP-Mode** on the top right of the screen.
3. Press and hold the reset button (3) on the rear for 5 sec.  
Press and hold the button again for 5sec. The LED indicator will blink slowly in blue.
4. Enter the password of your Wi-Fi network and confirm.

**Note:** If you're installing a different product, please tap “view help” to see product specific instructions per connection mode on screen.

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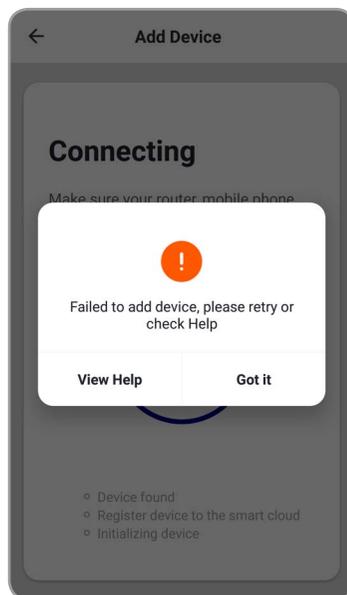
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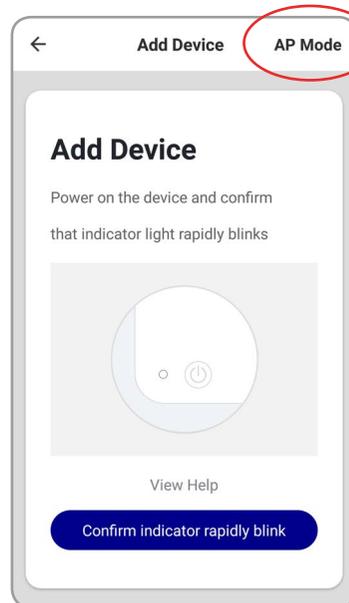
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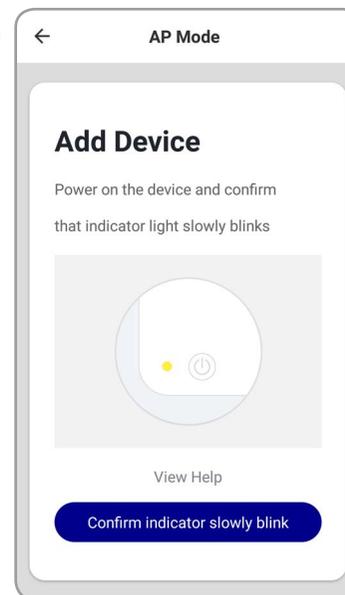
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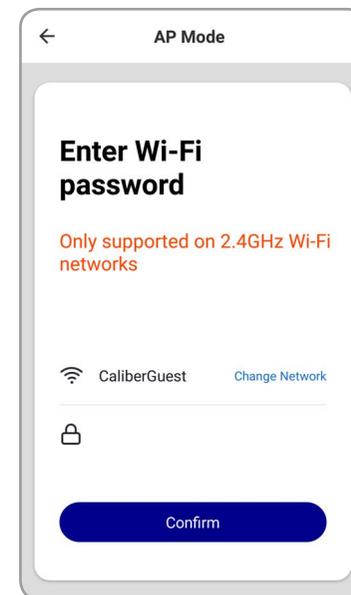
img 1



img 2



img 3



img 4

### ADD device in AP mode (manual mode, Hotspot)

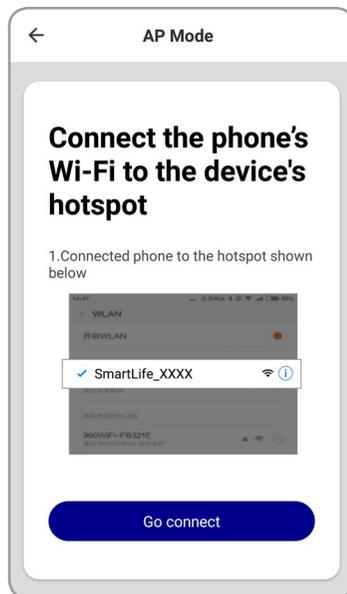
6. Connect to device's hotspot in Wi-Fi list 'SmartLife\_XXXX' to finish the Wi-Fi connection. App will jump to "connection successful" page when the Wi-Fi connection process is complete.

**Note:** In some cases, depending on your phone or table, you might have to return to the "Caliber Smart Home" app manually for the connection to continue.

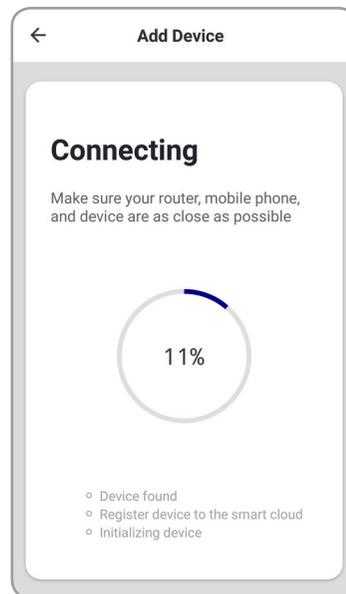
### Connecting

Now the connection status shows. "Device added!" notification will show after device is successfully connected. Tap "Completed" and the interface jump to the device's user interface. Then you could start making changes or monitor the device.

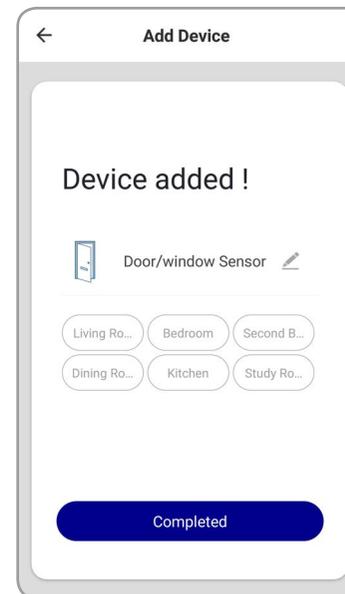
Tap the edit symbol :  or  to make changes in the name etc.



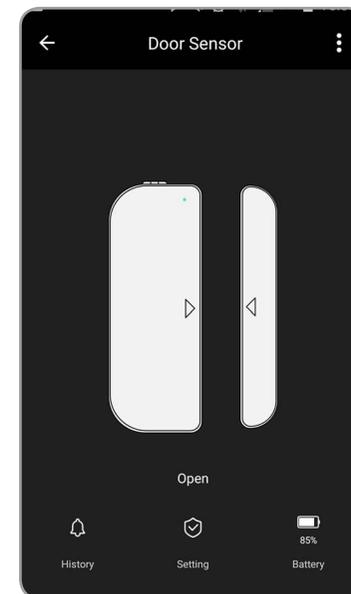
img 1



img 2



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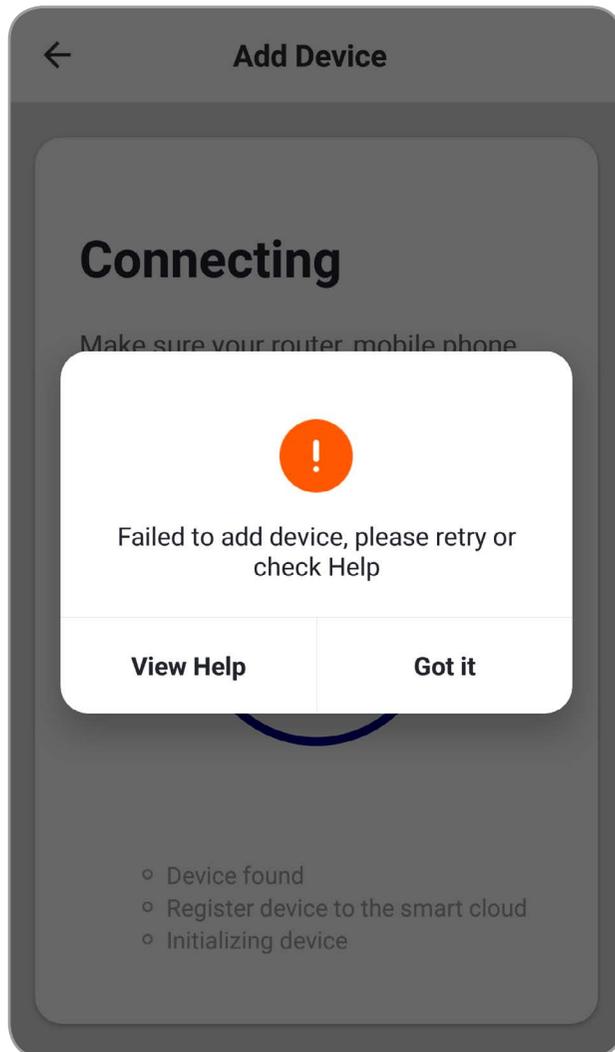
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**Remarks:**

*If your app interface is shown as in the picture, it means that the network connection failed. You could try connecting again.*

*If connection is fails, please refer to the [Trouble shooting](#) page or "View Help". If you can't find your answers, please submit the user feedback in the app. Our staff will help you to solve the problems.*

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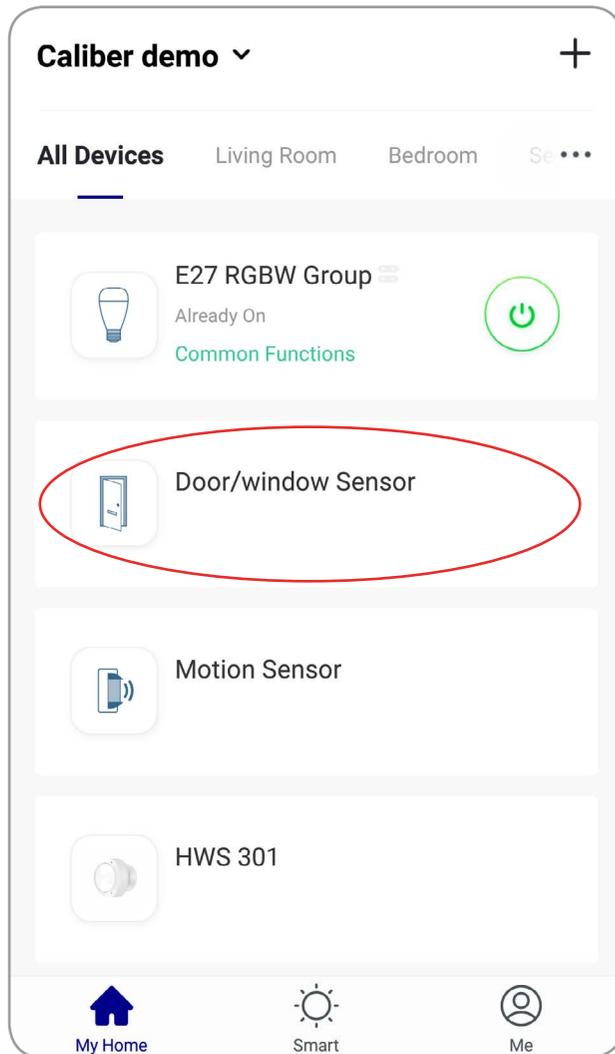
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### Control device

After the device is connected successfully, tap “My Home” at the bottom. The device name shows in the list. Tap it to enter the control panel of the device (Door/window sensor)

### Remarks:

*When device is online, operation via shortcuts is supported; When the device is offline, device displays “device is offline” and is greyed out.*

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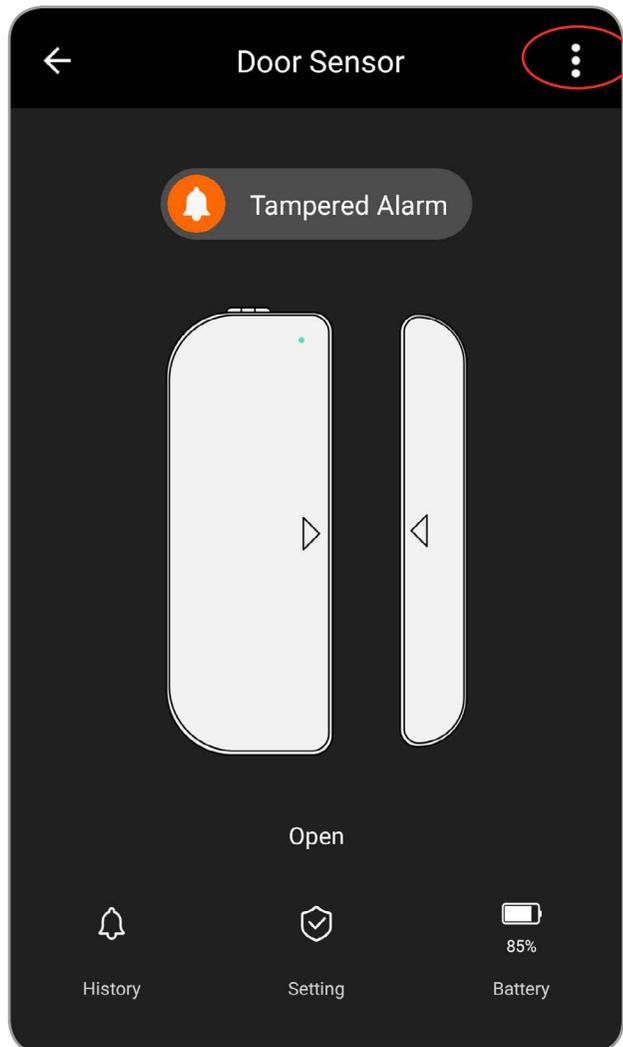
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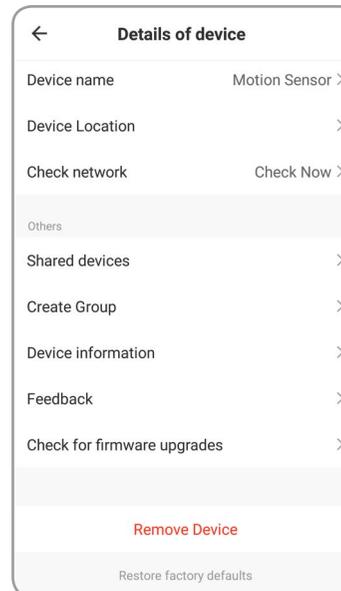
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## Control device

From this page, all device settings can be altered.

Tap the edit symbol :  or  to make changes in name, location, share settings etc.



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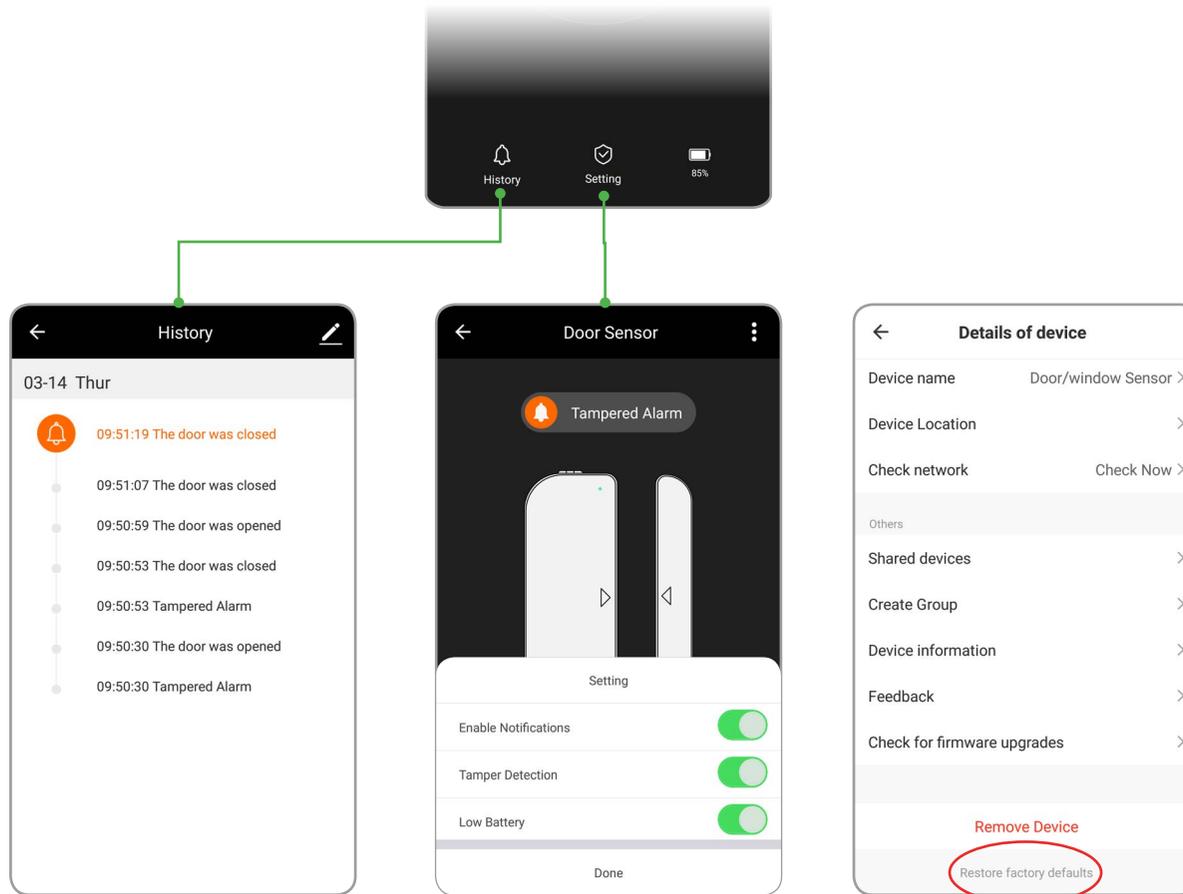
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## History

Motion records with date and time

## Setting

Enable or disable push notifications. Events will still be written in the history

## Restore factory defaults

This deletes all motion records and will remove the device.

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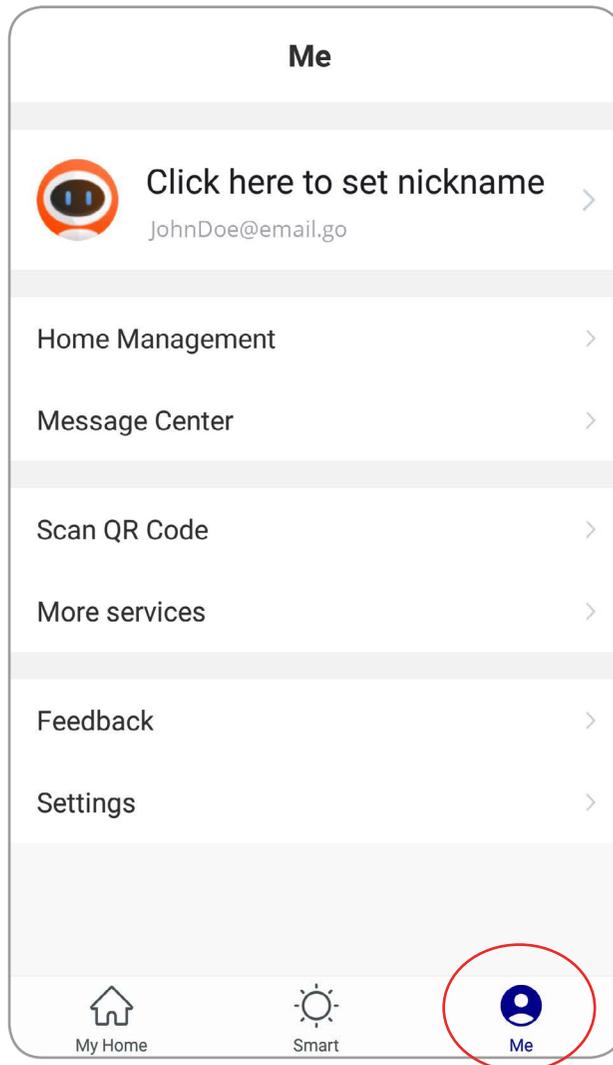
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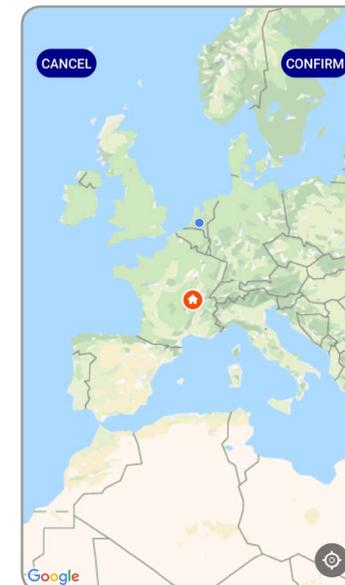
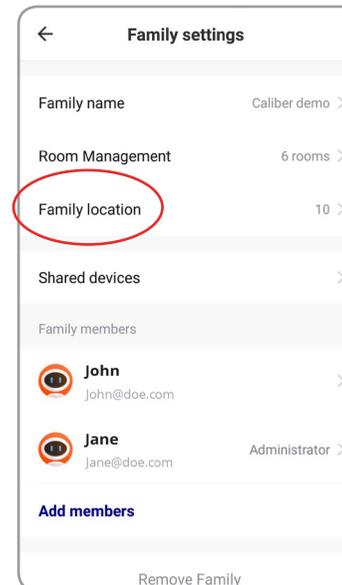
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## Profile (Me)

In order to make full use of the functionality of this app and your Caliber Smart Home devices, make your home situation match the situation in the app.

1. Choose family name
2. Manage your rooms
3. Set the location, for area automations
4. Add members to the family



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## Scene's

You can combine devices to do 'tasks' in a "scene". Go to Smart (img1)

The next pages describes general information. Some products cannot preform scene's

1. Tap "+" in the upper right of the page to create a new smart scene.
2. Tap "scene" img 2
3. Enter life scene name, add task, tap "Save", as shown in the picture. A smart scene has been created.
3. You can also change the scene you have already created (img1) , change scene name, change task or delete smart scene etc.

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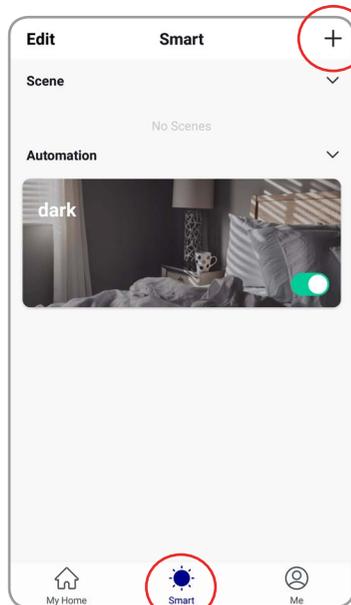
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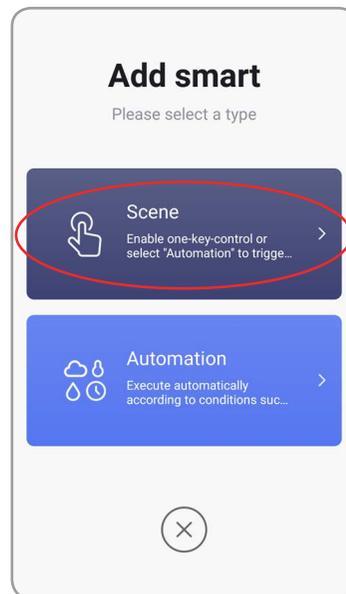
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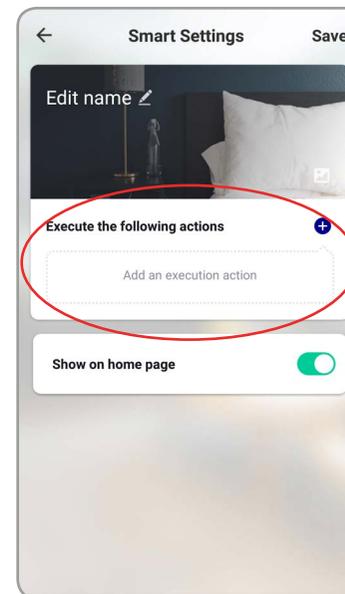
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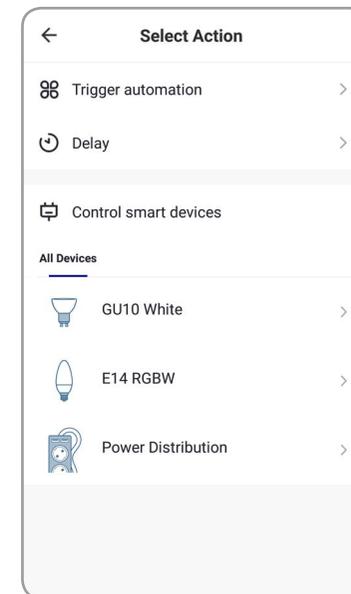
img 1



img 2



img 3



img 4

## Automation

You can execute automations, when conditions are met.

1. Tap "+" in the upper right of the page to create a new smart scene
2. Tap "Automation"
3. Choose which conditions should be met "img3".
4. Choose what 'task /action' should be executed "img3".
5. img4 shows an example (This might include a different product). The Smart light group "E27 RGBW" switches ON when the sun sets. For this function you need to set your location, see [control device](#).

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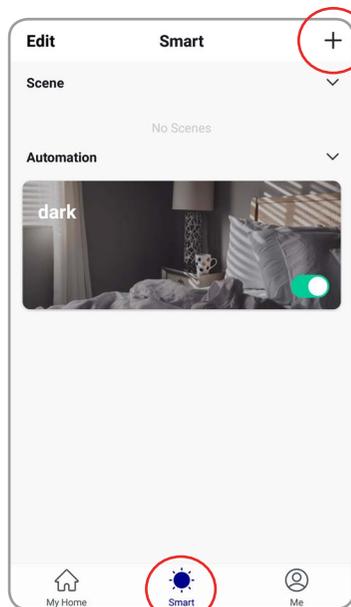
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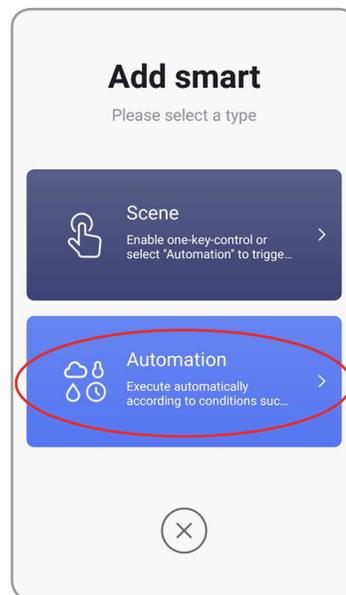
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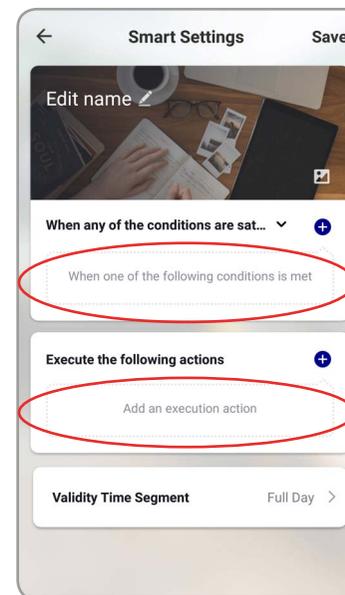
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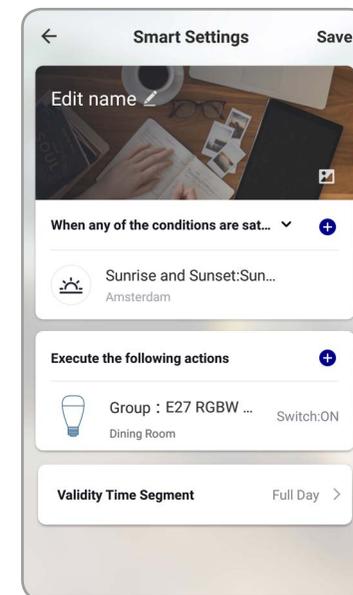
img 1



img 2



img 3



img 4



## Voice control

Most of our Smart Home products support 3<sup>rd</sup> party voice control. Instructions how to connect can be found in the links below:

### Connect with Google Home

[Webshop.caliber.nl/media/SmartHome/Caliber in GoogleHome.pdf](http://Webshop.caliber.nl/media/SmartHome/Caliber_in_GoogleHome.pdf)

### Connect with Amazon Alexa

[Webshop.caliber.nl/media/SmartHome/Caliber with Amazon-Alexa.pdf](http://Webshop.caliber.nl/media/SmartHome/Caliber_with_Amazon-Alexa.pdf)

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### Possible reasons why a device cannot be added:

1. The device is not powered on
2. WiFi signal is strong and stable, distance between device and router should be not too far
3. The smartphone cannot connect to WiFi
4. Wifi password not correct
5. The device is in configuration state (When a device needs to be added, you need to bring it into WiFi configuration state)
6. You selected a 5GHz network (with dual band routers) Devices only support 2.4GHz network

### Router issues:

1. Encryption mode should be WPA2-PSK type, Authentication type AEX or set to "automatic".
2. Wireless mode cannot be 11n only
3. Max number of connected devices has reached upper limit of router. Disconnect other devices from WiFi

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### 1. PRODUCT DESCRIPTION

WiFi wireless Door/ Window sensor. It can monitor the status of door / window after proper installation with your smart phone. When it is triggered, such as open, close or tampered, a push notification will be reported to your smart phone.

### 2. FEATURES

- Works with Amazon Alexa
- Works with Google assistant
- Works with IFTTT
- Working in 2.4G wireless Wi-Fi
- Send notification about 'tampered' event
- Detects the battery level
- Low battery level alarm
- Open/Close history record and record clear

Power supply	2x AAA battery, 3V
Wireless transmission /reception frequentie:	2.4GHz-2.484Ghz
Network protocol:	IEEE802.11b/g/n
Work temp. :	-10~ + 40°C
Storage temp.:	-40~ +70°C
Humidity:	8%~ 80%
Size:	39(W) x 19(D) x 70(H) mm

Set consists of: Sensor HWS101  
Manual  
Mounting material  
2x AAA batteries

We are continuously improving / updating our products and product information. It's therefore possible that there is a slight difference between the description in this manual to the operation of the product.

If something is different or not clear; always check our website for the most current manual version. The (app) images and illustrations used are indicative and may vary per device and version

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The pictures used in this manual are Android app interface, iOS version is a bit different

Product and software update periodically, the number and app interface in this manual are only shown as an example. No extra notification on further changes.

Wifi Freq range: 2402-2480 Mhz,Max e.r.p: <100mW/20dBm

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# Thank you!

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